EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	2	("6523065").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 12:54
L2	125	(manag$6 with (resource$1 or printer or server) with task$3 with network$3).ab.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:22
L3	1746	(manag$6 with relevant with (resource or printer or server))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:31
L4	2	2 and 3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 12:57
L5	29	(manag$6 with (resource$1 or printer or server) with task$3 with network$3).ti.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:05
L6	1	3 and 5	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:05
L7	105	(manag$6 with (resource$1 or printer or server) with task$3 with network$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:05
L8	4	3 and 7	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:06

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L9	1	8 and @ad<"20001211"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:07
L10	1	2 and (managers with task$3) and @ad<"20001211"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:08
L11	9	3 and (managers with task$3) and @ad<"20001211"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:18
L12	95	3 and (managers and task$3) and @ad<"20001211"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:21
L13	0	3 and 2 and (managers and task$3) and @ad<"20001211"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:21
L14	3	(manag$6 with (resource$1 or printer or server) with task$3 with network$3) and 12	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:33
L15	7	((search$3 or quer$3) with task$3) and 12	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:07
L16	2	("6996778").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 13:49

EAST Search History

L17	145	3 and (709/223-226).ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:32
L18	7	((search$3 or quer$3) with task$3) and 17	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:07
L19	3	18 and @ad<"20001211"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:32
L20	0	3 and ("707.1").ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:10
L21	37	3 and (707/1).ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:10
L22	53	3 and (707/3).ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:11
L23	0	21 and 2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:11
L24	0	22 and 2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:12

EAST Search History

L25	2	("20010029530").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:12
L26	87	(manag$6 with relevant with (resource$1)).ab.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:31
L27	1	(manag$6 with relevant with task$3) and 26	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:32
L28	38	26 and @ad<"20001211"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:44
L29	2	28 and (709/223-226).ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/11/21 14:32

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1 Desktop versus web-based network management

Luca Haj Deri

December 1999 **International Journal of Network Management**, Volume 9 Issue 6

Publisher: John Wiley & Sons, Inc.

Full text available: pdf(305.54 KB) Additional Information: full citation, abstract, references, index terms

This paper introduces a novel management paradigm called desktop-based management that enables management of network resources from a desktop environment. It also covers the design and the implementation of SMB―SNMP, a simple desktop‐based management system that allows people to manage SNMP resources from a desktop environment. Copyright © 1999 John Wiley & Sons, Ltd.

2 Level II technical support in a distributed computing environment

Tim Leehane

September 1996 **Proceedings of the 24th annual ACM SIGUCCS conference on User services**

Publisher: ACM Press

Full text available: pdf(5.73 MB) Additional Information: full citation, references, index terms

3 Specification and verification of network managers for large internets

D. L. Cohrs, B. P. Miller

August 1989 **ACM SIGCOMM Computer Communication Review , Symposium proceedings on Communications architectures & protocols SIGCOMM '89**, Volume 19 Issue 4

Publisher: ACM Press

Full text available: pdf(1.56 MB) Additional Information: full citation, abstract, references, citings, index terms

Large internet environments are increasing the difficulty of network management. Integrating increasing numbers of autonomous subnetworks (each with an increasing number of hosts) makes it more difficult to determine if the network managers of the subnetworks will interoperate correctly. We propose a high level, formal specification language, NMSL, as an aid in solving this problem. NMSL has two aspects of operation, a descriptive aspect and a prescriptive aspect. In its descriptive aspect, ...

4

Technical Session: Supporting ubiquitous computing through directory enabled technologies
Michael Richichi, Paul Coen
October 2001 **Proceedings of the 29th annual ACM SIGUCCS conference on User services**
Publisher: ACM Press
Full text available: pdf(285.27 KB) Additional Information: full citation, abstract, references, citings, index terms

Drew has been providing computers to students since 1984. Many universities have ubiquitous computing programs where students receive a laptop computer as part of their educational package. These programs reduce the dependence on and management issues of traditional computer labs, and allow 24x7 computing access to every student at the University. Drew also provides Novell Directory Services (NDS) accounts to all of these students, and utilizes Novell ZENworks to customize software, personalize ...

Keywords: LDAP, ZENworks, directory services, eDirectory, laptop programs, management, ubiquitous computing

5 Long papers: personal assistants: TaskTracer: a desktop environment to support multi-tasking knowledge workers
Anton N. Dragunov, Thomas G. Dietterich, Kevin Johnsrude, Matthew McLaughlin, Lida Li, Jonathan L. Herlocker
January 2005 **Proceedings of the 10th international conference on Intelligent user interfaces**
Publisher: ACM Press
Full text available: pdf(489.08 KB) Additional Information: full citation, abstract, references, index terms

This paper reports on TaskTracer --- a software system being designed to help highly multitasking knowledge workers rapidly locate, discover, and reuse past processes they used to successfully complete tasks. The system monitors users' interaction with a computer, collects detailed records of users' activities and resources accessed, associates (automatically or with users' assistance) each interaction event with a particular task, enables users to access records of past activities and quickly r ...

Keywords: activity monitoring, knowledge management, machine learning, multitasking, user interface

6 Management and configuration issues for sensor networks
Pedro José Marrón, Andreas Lachenmann, Daniel Minder, Matthias Gauger, Olga Saukh, Kurt Rothermel
July 2005 **International Journal of Network Management**, Volume 15 Issue 4
Publisher: John Wiley & Sons, Inc.
Full text available: pdf(225.40 KB) Additional Information: full citation, abstract, references, index terms

In this paper, we define three of the key issues that need to be solved in order to provide efficient management and configuration of applications and system software in sensor networks: the distribution and management of roles within the network, efficient code distribution algorithms, and efficient on-the-fly code update algorithms for sensor networks. The first issue is motivated by the increasing heterogeneity of sensor network applications and their need for more complex (nonhomogeneous) ne ...

7 ServerWORKS manager: network management integrated with enterprise and applications servers
Katherine J. Jones

November 1997 **International Journal of Network Management**, Volume 7 Issue 6
Publisher: John Wiley & Sons, Inc.
Full text available: pdf(261.05 KB) Additional Information: full citation, abstract, index terms

In response to the dilemma of increasing system costs and decreasing personnel costs, Digital Equipment Corporation has bundled ServerWORKS Manager with every Digital Prioris server. This provides the customer with a complete package of integrated network management software tools at no additional charge. ©·1997 John Wiley & Sons, Ltd.

8 A self-configuring and self-administering name system with dynamic address assignment
February 2002 **ACM Transactions on Internet Technology (TOIT)**, Volume 2 Issue 1
Publisher: ACM Press
Full text available: pdf(908.57 KB) Additional Information: full citation, abstract, references, index terms, review

In this article we present a distributed system that stores name-to-address bindings and provides name resolution to a network of computers. This name system consists of a network of name services that are individually self-configuring and self-administering. The name service consists of an agent program that works in conjunction with the current implementation of the Domain Name System (DNS) program. The DNS agent program automatically configures the Berkeley Internet Name Domain (BIND) process ...

Keywords: Berkeley Internet Name Domain, dynamic reconfiguration, name-to-name address binding, self-administering systems, self-configuring systems

9 The basics of Windows NT 4.0 administration
Troy D. Wells
November 2000 **International Journal of Network Management**, Volume 10 Issue 6
Publisher: John Wiley & Sons, Inc.
Full text available: pdf(261.92 KB) Additional Information: full citation, references, index terms

10 Caldera OpenLinux eDesktop 2.4
Jon Valesh
August 2000 **Linux Journal**
Publisher: Specialized Systems Consultants, Inc.
Full text available: html(17.94 KB) Additional Information: full citation, index terms

11 Cases from the field: Field studies of computer system administrators: analysis of system management tools and practices
Rob Barrett, Eser Kandogan, Paul P. Maglio, Eben M. Haber, Leila A. Takayama, Madhu Prabaker
November 2004 **Proceedings of the 2004 ACM conference on Computer supported cooperative work**
Publisher: ACM Press
Full text available: pdf(405.09 KB) Additional Information: full citation, abstract, references, index terms

Computer system administrators are the unsung heroes of the information age, working behind the scenes to configure, maintain, and troubleshoot the computer infrastructure that underlies much of modern life. However, little can be found in the literature about the practices and problems of these highly specialized computer users. We conducted a series

of field studies in large corporate data centers, observing organizations, work practices, tools, and problem-solving strategies of system admi ...

Keywords: collaboration, command-line interfaces, ethnography, situation awareness, system administration

12 A hierarchical multicast monitoring scheme

Joerg Walz, Brian Neil Levine
November 2000 **Proceedings of NGC 2000 on Networked group communication**
Publisher: ACM Press
Full text available: pdf(1.29 MB) Additional Information: full citation, abstract, references, index terms

Deployment of multicast routing services in corporate networks and Internet Service Providers is still tentative. Among other problems, there is a lack of monitoring and management tools and systems. Previous work in multicast management has failed to address the scalability problem present in multicast fault isolation and reporting. We propose a hierarchical, passive monitoring scheme, HPMM, that relies on a series of pre-deployed, self-organized monitoring daemons. With HPMM, fault message ...

13 A network management language for OSI networks

U. Warrier, P. Relan, O. Berry, J. Bannister
August 1988 **ACM SIGCOMM Computer Communication Review , Symposium proceedings on Communications architectures and protocols SIGCOMM '88**, Volume 18 Issue 4
Publisher: ACM Press
Full text available: pdf(1.04 MB) Additional Information: full citation, abstract, references, citings, index terms

Managing the communications resources of a computer network is critical to the successful operation of the network. A network management system is expected to manage a large collection of network nodes remotely. There is an obvious need for sophisticated network management application software in this process. Previous network management systems have been designed without particular regard for the application programmer's interface requirements. We propose that such software be written in a ...

14 StreetTalk...making it work for you

Anjum Ahmed, Lori Ristau
October 1994 **Proceedings of the 22nd annual ACM SIGUCCS conference on User services**
Publisher: ACM Press
Full text available: pdf(674.80 KB) Additional Information: full citation, index terms

15 A connectionless approach to integrated network management

Jairo A. Gutiérrez
July 1998 **International Journal of Network Management**, Volume 8 Issue 4
Publisher: John Wiley & Sons, Inc.
Full text available: pdf(67.46 KB) Additional Information: full citation, abstract, references, index terms

As computer networks become more complex and more heterogeneous (often involving systems from multiple vendors), the importance of integrated network management increases. This paper proposes a model to represent an integrated network management environment (INME) combining the emerging Web‐based management standards with the proven‐and‐tried network management solutions promoted by the Internet Activities Board, and centred around the Simple

Network ...

16 Ad hoc network: A security design for a general purpose, self-organizing, multihop ad hoc wireless network

Thomas S. Messerges, Johnas Cukier, Tom A. M. Kevenaar, Larry Puhl, René Struik, Ed Callaway

October 2003 **Proceedings of the 1st ACM workshop on Security of ad hoc and sensor networks**

Publisher: ACM Press

Full text available: pdf(353.25 KB) Additional Information: full citation, abstract, references, index terms

We present a security design for a general purpose, self-organizing, multihop ad hoc wireless network, based on the IEEE 802.15.4 low-rate wireless personal area network standard. The design employs elliptic-curve cryptography and the AES block cipher to supply message integrity and encryption services, key-establishment protocols, and a large set of extended security services, while at the same time meeting the low implementation cost, low power, and high flexibility requirements of ad hoc wire ...

Keywords: 802.15.4, ad hoc networks, security, wireless

17 The successes of centralization "merger of support services"

Claire C. Lassalle, Robyn C. Richard

October 2004 **Proceedings of the 32nd annual ACM SIGUCCS conference on User services**

Publisher: ACM Press

Full text available: pdf(212.13 KB) Additional Information: full citation, abstract, index terms

Before centralization in the Computing Services Department, there was a lack of communication, the user work requests were not being resolved in a timely manner, the technical analysts were not taking ownership of the work tickets, and there was no accountability for deficiency in their daily work.

Also, the Health Insurance Portability and Accountability Act (HIPAA) that went into effect in April 2003 impacted Pennington Biomedical Research Center. HIPAA is the national standard to pr ...

Keywords: communications, help desk, management, organization, staffing, student staffing, training, user satisfaction

18 The management of information systems occupations: A research agenda

Jon A Turner, Jack J Baroudi

December 1986 **ACM SIGCPR Computer Personnel**, Volume 10 Issue 4

Publisher: ACM Press

Full text available: pdf(1.00 MB) Additional Information: full citation, abstract, citings, index terms

It is accepted, generally, that Information Systems (IS) personnel have specific needs and present a unique set of problems for management. This position is challenged. It is our contention that IS personnel exhibit relatively few differences when compared with other, similar, occupational groupings. This does not imply, however, that the unique aspects of IS work are unimportant, or that attention need not be focused on understanding the determinants of particular behavioral outcomes. Rather, i ...

19 Topology discovery in heterogeneous IP networks: the *NetInventory* system

Yuri Breitbart, Minos Garofalakis, Ben Jai, Cliff Martin, Rajeev Rastogi, Avi Silberschatz

June 2004 **IEEE/ACM Transactions on Networking (TON)**, Volume 12 Issue 3
Publisher: IEEE Press
Full text available: pdf(435.97 KB) Additional Information: full citation, abstract, references, index terms

Knowledge of the up-to-date physical topology of an IP network is crucial to a number of critical network management tasks, including reactive and proactive resource management, event correlation, and root-cause analysis. Given the dynamic nature of today's IP networks, keeping track of topology information manually is a daunting (if not impossible) task. Thus, effective algorithms for automatically discovering physical network topology are necessary. Earlier work has typically concentrated on e ...

Keywords: IP network management, SNMP MIBs, physical network topology, switched Ethernet

20 Downsizing and outsourcing opportunities: right-sizing requires right-sourcing

Don M. Wee
December 1992 **Proceedings of the 20th annual ACM SIGUCCS conference on User services**
Publisher: ACM Press
Full text available: pdf(1.10 MB) Additional Information: full citation, references, index terms

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IEE JNL	IEE Journal or Magazine
IEEE CNF	IEEE Conference Proceeding
IEE CNF	IEE Conference Proceeding
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